Department: Governance	Approval Date: 10/7/2014	Policy Number: 6020
Regulation Number: 1301.3(c)	Regulation Topic: Program Governance	Policy Title: Parent/Community Complaint Policy

Policy:

Complaints originating at one of the Mid America Head Start direct service provider agencies will follow the complaint procedure for the particular agency involved. If the complaint remains unresolved, then the Mid America Head Start "Parent/Community Complaint Procedure 6020" will be followed.

Effective Date: 11/1/2014